

CLIENT EXPERIENCE

Teaching Change Management by doing it

It is relatively easy to write processes and to communicate them to the stakeholders. It is much harder to imprint them in the DNA of the organization. Our consultant took over a process that was slowly decaying, rejuvenated it, and using continual improvements methods and constant contact with the field, remotivated the actors. Adopting our apprenticeship approach, he first did the work, then taught by doing, and finally transferred full knowledge and ownership to his customer.



WHAT

Main sectors of Activity

- Banking & Insurance
- Consumer Goods
- Public Sector
- Industry
- Technology, telecommunications
- Health
- Services

Your Challenges

- Security
- Big Data
- Cloud Computing
- Information Mobility

Our practices

- IT Organisation & Service Management
- Portfolio & Project Management
- Architecture & Development
- Enterprise Testing

