

CLIENT EXPERIENCE

Operational Intelligence and Predictive Maintenance

Repairing and maintaining infrastructures is costly. Analytics can help unveil the underlying factors of defects, but often companies are lacking a global view of what is happening, and further more do not exploit the generated data. For several customers, amongst which a large telecommunications company, we developed a detailed view on infrastructure assets, and implemented a Predictive Analytics system to detect failures of components such as servers. Using Text Mining we can analyze user comments helping us in root causes identification. In an iterative approach, the customer is able to explore large quantities of data and proactively better its services.



WHAT

Main sectors of Activity

Banking & Insurance
Consumer Goods
Public Sector
Industry
Technology, telecommunications
Health
Services

Your Challenges

Security
Big Data
Cloud Computing
Information Mobility

Our practices

IT Organisation & Service Management
Portfolio & Project Management
Architecture & Development
Enterprise Testing

