

CLIENT EXPERIENCE

WHAT

Selection of an ITSM solution in SaaS mode



The decision to move to SaaS was a strategic choice for our customer. The selection of an ITSM solution provided a double challenge: Satisfy functional requirements with the best quality to cost ratio and select the best supplier able to guarantee data security and expected service level. To succeed with this double challenge our client chose Itecor's expertise in the solution selection domain.

"The key success factor was the specifications, the evaluation criteria and their weighting. Itecor's analysis grid was essential."

Main sectors of Activity

- Banking & Insurance
- Consumer Goods
- Public Sector
- Industry
- Technology, telecommunications
- Health
- Services

Your Challenges

- Security
- Big Data
- Cloud Computing
- Information Mobility

Our practices

- IT Organisation & Service Management
- Portfolio & Project Management
- Architecture & Development
- Enterprise Testing

